

Prior Authorization Metrics

In accordance with federal reporting requirements under 42 CFR 438.210(f) and DHCS Behavioral Health Information Notice (BHIN) 26-008, Ventura County Behavioral Health is required to publicly report annual prior authorization metrics. These metrics reflect our commitment to transparency, accountability, and timely access to care for Medi-Cal beneficiaries.

Prior Authorization - CY 2025 IHBS, TBS		
Metrics	Standard	Expedited
Total prior authorization requests received	332	6
Percentage approved in the calendar year	93%	100%
Percentage denied in the calendar year	7%	0%
Percentage approved in the calendar year after appeal	-	-
The average (mean) -- elapsed between the submission of a request and a determination by the payer	1.37	0.50
The median response times -- elapsed between the submission of a request and a determination by the payer	1.00	0.50
The percentage of requests where the timeframe for review was extended & approved	-	-

Prior Authorization - CY 2025 SUD-TAR		
Metrics	Standard	Expedited
Total prior authorization requests received	1594	0
Percentage approved in the calendar year	100%	0%
Percentage denied in the calendar year	0%	0%
Percentage approved in the calendar year after appeal	-	-
The average (mean) -- elapsed between the submission of a request and a determination by the payer	0.93	1.00
The median response times -- elapsed between the submission of a request and a determination by the payer	1	1
The percentage of requests where the timeframe for review was extended & approved	-	-